

FLEECE INN HAWORTH – PRIVACY POLICY

This privacy policy explains how and why we collect your personal data and how it is used.

Personal data we collect

When table and hotel room bookings are made either online or on the telephone, you will be asked to provide certain information, including your name, contact details, and credit or debit card information.

We may also collect information about your usage of our website.

For the purpose of email marketing, we collect names and email address of those that wish to receive our email newsletter. This information is collected via a sign-up form on our website.

How we use personal data

Your information will enable us to supply the services you have requested, and to bill you for these services. Your information may also be used to contact you concerning your booking.

Your email address may be used to keep you informed about relevant news and offers from The Fleece Inn, as we believe there to be a legitimate interest. You can of course unsubscribe to these emails at any time.

For those that have consented to email marketing, we use names and email addresses so that we can keep people informed about relevant news and offers.

These emails will only ever be sent to people that have chosen to receive them, and we always make sure the content is interesting and relevant.

Who we share personal data with and why

Some of the information provided to us may be accessed by third parties, some of whom may be located outside the European Economic Area. These third parties act for us for the purposes outlined in this policy, processing information, processing credit card payments, and providing support services on our behalf.

Unless required or permitted to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

How you can access and update your information

If you'd like to know what data we hold or to update your details, please contact info@fleeceinnhaworth.com, for the attention of Trudy.

Your data and your rights

You can withdraw consent, request deletion, correction or raise an objection at any time. This can be done by contacting info@fleeceinnhaworth.com, for the attention of Trudy.

Securing your information

We take the security of your personal data very seriously and have in place appropriate security measures. We protect the confidentiality, integrity and availability of personal data by implementing the following key practices:

- Protect our IT systems (i.e. network, systems, data, and websites) from unauthorised access and threats such as malware and denial of service attacks.
- Personal data is destroyed or anonymised when it is no longer needed.
- Apply methods to ensure personal data is only accessed and processed by authorised users and systems.
- Provide data privacy, security and awareness training to employees to support secure handling practices.
- Supplier GDPR and security compliance strategies are implemented to ensure those we may share personal data with hold the same values as ourselves.

CCTV:

The Fleece Inn considers the use of CCTV a necessary tool to help reduce crime, reduce the fear of crime and improve the safety of our customers and staff.

We have installed CCTV systems in our pubs for the purposes of customer and staff safety and crime prevention and detection.

We will only disclose CCTV images to others who intend to use the images for the purposes stated above. CCTV images will not be released to the media for entertainment purposes or placed on the internet.

Images captured by CCTV will not be kept for longer than 31 days. However, on occasions there may be a need to keep images for longer, for example where a crime is being investigated.

The Fleece Inn considers that CCTV will achieve these objectives:

1. To assist in the reduction of crime, anti-social behaviour and the fear of crime on or near our premises
2. To facilitate the apprehension and prosecution of offenders.

3. To assist in the prevention and detection of crime and disorder committed in or near our premises.
4. To reduce the theft of and from cars in the vicinity of the building
5. To improve the personal safety of our staff and customers

POLICY REVIEW:

This policy will be reviewed annually. Any changes will be posted on this page.